

Latest local and national information and support

ROBERTSBRIDGE & SALEHURST
HELPING HANDS



This list is being reviewed and updated on an ongoing basis, last updated at 17.45 on 01/05/20

Shops and Food Suppliers

Organisation /individual	What is offered	Contact details and other information
Bee & Bear Bakery	Home delivery of brownies, muffins etc.	www.beeandbearbakery.co.uk
Boots	<p>Opening hours: https://www.boots.com/stores/5393-robertsbridge-tn32-5ae</p> <p>Closed for lunch Mon to Fri 1:00pm - 2:00pm</p> <p>Max 2 customers at a time</p>	<p>For prescriptions please contact David Todd from Helping Hands at davidrtodd@hotmail.com or phone 07726 592 739 who will organise delivery of your prescription to you. This will reduce the number of people visiting the dispensaries, keeping everyone safe.</p> <p>Non urgent prescriptions will be ready AT LEAST 48 hours after receipt</p> <p>Boots Free Online NHS Repeat Prescription Service: https://www.boots.com/online/pharmacy/?fbclid=IwAR3d3ZpEKHr4MN-tQPEFE_GaQ9uiPOpC-eL4zf07OJwPOeMnJ-zf-z5hJ9s</p> <p>More options to help patients with getting repeat prescriptions: http://www.boots.com/prescription-support</p>
Browns Farm Shop	Only delivery or collection. The shop is not open for browsing	<p>orders@browns-farmshop.co.uk</p> <p>01580 880503 or 07532 267002</p>

Busters Farm Shop	Deliveries meat, veg, dairy, bread Tues-Sat 9-5, Sun 10-2	01580 882020
Claypot Indian, Hurst Green	Takeaways available 5.30-11pm 7 days	http://www.claypotindian.co.uk/?fbclid=IwAR3ZIMCXmJwclKDiU6kBDX3D_S3aZn08yODleGieNa-h1UHtUheBhAmt0YA
Cook, Battle	Click & collect available	https://www.cookfood.net/order Home delivery for vulnerable groups/NHS may be available after Easter “Kindness Fund” if you’re caring for a neighbour, mention it when you visit the shop and they’ll give you a few meals free of charge, or if you’re part of the NHS or another organisation that might need more than 5 meals, follow this link: https://www.cookfood.net/info/kindness-fund/?utm_campaign=313403_APR1%20-%20RAK%20-%205.%20Remaining%20Rainham%20Territory&utm_medium=email&utm_source=COOK%20Trading%20Limited&dm_i=5CFA,6PTN,2PRXJM,PH8M,1
Cow & Gate baby milk	Selling direct to customer	https://www.candgshop.co.uk/shop
Culverwells	Local Country Store	email info@culverwells.co.uk or call 01580 880567 to order, pay over the phone and collect from the gate. Delivery available for Calor Gas. Mon-Fri 8am-5pm <i>Closed temporarily from Fri 1st May, resuming phone and collect service Tuesday 5th May</i>
Eggs to Apples	Deliveries available 01580 860566	www.eggstoapples.co.uk

<p>Etchingam Bistro</p>	<p>Pizzas to order</p>	<p>www.bistroatthestation.co.uk</p>
<p>Fish and Chip Van</p>	<p>Outside the Club Tues 5-7.30pm</p>	<p>07985 670024</p>
<p>Floral Boutique</p>	<p>Dry cleaning/laundry for key workers Drop off /collection Mon 1-5, Tue/Wed/Thur/Fri/Sat 9-1 Collection/delivery available</p>	<p>Bedding, vegetable plants and compost available to order 01580 880977, leave a message or facebook.com/The Floral Boutique Ltd</p>
<p>Food Bank</p>	<p>Doorstep deliveries daily</p>	<p>If you need to use a foodbank</p> <p>The Robertsbridge foodbank is run by Rev Jan Vidler from Robertsbridge Community Church. It is part of Bexhill/Rother foodbank. Currently Rev Vidler is doing doorstep deliveries to those who have food vouchers: vouchers are issued by the GP, Social services, Rev Annette Hawkins (St Mary's Church, Salehurst) telephone 07900 332791 and Rev Jan Vidler (Robertsbridge Community Church). In normal circumstances residents would visit one of the local foodbanks (Battle, Bexhill, Hastings) with their food voucher to collect food. In the current crisis Rev Vidler is issuing vouchers over the phone and delivering food bags from Bexhill/Rother foodbank to doorsteps in Robertsbridge and Salehurst. Telephone Jan in confidence on 07941 381207 (Community Church mobile) for more information.</p> <p>If you want to donate to a foodbank</p> <p>There are currently 3 collection points in the village for non perishables. Please check the Foodbank websites below for details of foods urgently needed:</p> <ol style="list-style-type: none"> 1. Robertsbridge Village Store (please hand donations to staff, the food goes to Rother foodbank) 2. One Stop (please donate in basket at shop entrance, the food goes to Rother foodbank)

	<p>Donations in bin at Village Store or OneStop or outside the Vicarage, 4 Glenleigh Walk</p>	<p>3. Outside Rev Annette's vicarage at 4 Glenleigh Walk (a box outside the house, the food goes to Hastings foodbank).</p> <p>If you receive a Government food parcel which you wish to donate to others please telephone Helping Hands (07726 592739) who will arrange collection from your doorstep and redistribution to other local residents in urgent need of food.</p> <p>Bexhill/Rother Foodbank, 07866 570468 : https://bexhill.foodbank.org.uk/give-help/donate-food/</p> <p>Hastings Foodbank: https://hastings.foodbank.org.uk/give-help/donate-food/</p>
Great Park Farm, Catsfield	<p>Deliveries £3.50, Veg box £15, all other farm shop produce</p>	<p>01424 772531 www.greatparkfarm.co.uk</p>
Jempsons	<p>Home deliveries, those self-isolating and over 70s only</p>	<p>01424 774097 - Select option 4</p>
Judges Bakery	<p>Pre-order bread, hot cross buns etc. over the phone and collect by 12 noon weekdays or 11am on Sundays</p>	<p>01580 880434</p>
New Spice takeaway	<p>Available Tues-Sun from 5.30pm collection only</p>	<p>01580 881999 http://www.newspiceclub.co.uk/</p>

<p>One Stop</p>	<p>Shopping prepared for collection</p> <p>Accepting contactless payments, no cash</p>	<p>01580 880319 - Call about shopping you need and who will be collecting it for you. They get it ready for your nominated person to pay for and collect.</p>
<p>Robertsbridge Village Store</p>	<p>Post Office open Mon-Sat 9-5. Shop open for delivery or collection only Mon-Sat 8.30-6pm.</p>	<p>Telephone to place your order on 01580 880 540 or 880714</p> <p>https://www.robertsbridgevillagestore.com/?fbclid=IwAR3amd_rP9IJYpk9upMmAr_uSEPsiUIJ1qwV32ZcSCCdzX-xcDPiX16UfjRU</p>
<p>Royal George, Hurst Green</p>	<p>Takeaways Weds-Sun, orders to be placed by 5pm</p>	<p>01580 860200 https://www.theroyalgeorge-hurstgreen.co.uk/</p>

Health Services

Organisation /individual	What is offered	Contact details and other information
Alzheimer's Society	Support & advice	Co-vid specific support and advice for people affected by dementia
Dental treatment	Advice & emergency treatment	Nicola Grainge at Robertsbridge Dental Practice 01580 881880
Government Coronavirus Facebook alert page	Government Coronavirus Facebook alert page	https://www.facebook.com/coronavirus_info/?page_source=bookmark
Government WhatsApp	Government advice straight to your phone	https://www.gov.uk/government/news/government-launches-coronavirus-information-service-on-whatsapp?utm_source=69e52d43-e869-4847-91d5-144c887aa071&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate
NHS	Health Service info	Click on this link for NHS information on coronavirus
Oldwood Surgery	Prescriptions	For prescriptions please contact David Todd from Helping Hands at davidrtodd@hotmail.com or phone 07726 592 739 who will organise delivery of your prescription to you. This will reduce the number of people visiting the dispensaries, keeping everyone safe.
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Care Support and Churches

Organisation /individual	What is offered	Contact details and other information
<p>Care for the carers support</p>	<p><u>Support for Carers</u></p> <p>As a carer, you can access information, advice and guidance by contacting our Carers Hub in the usual way, 10am-5pm Monday-Friday (except Bank Holidays).</p>	<p>You can reach us as follows:</p> <ul style="list-style-type: none"> • Call us on: 01323 738390 • Text: 07860 077300 • Email: info@cftc.org.uk • Facebook: Message us on Facebook www.facebook.com/careforthecarers <p>We are receiving a large number of calls at present so please let us know if you need urgent support, this will help us to prioritise responding to carers who need a swift response.</p> <p>Carers Groups offer information, mutual support and wellbeing, and are now available online and by telephone (www.cftc.org.uk/carers-groups). We are developing a range of online activities and support, and are keeping in touch with carers by telephone. We can also refer you to all carers' services available locally through our partners. If you would like to join a group, are interested in keeping in touch calls or other support, please do contact us.</p>
<p>Citizen's Advice</p>	<p>Rother District advice and support</p>	<p>For advice and information, including how to contact Citizens Advice Rother District at this time, go to www.citizensadvicerotherdistrict.org.uk or call the Advice Line on 03444 111 444</p>
<p>Community Church</p>	<p>Foodbank collection in Village Stores + other activities Services online Sundays</p>	<p>Rev. Jan Vidler 07941 381207</p>

Community Hub	Support for vulnerable residents to access basic services	https://www.rother.gov.uk/news/community-support
Counselling	Free confidential listening service	https://workingconversationsgroup.org/lets-keep-talking/
Homestart	Expert support helping families with young children through their challenging times	https://safelives.org.uk/news-views/domestic-abuse-and-covid-19
NHS Mental Health	Mental health & wellbeing support	https://www.nhs.uk/oneyou/every-mind-matters/
Robertsbridge Helping Hands	General support in our village	Call: 07726 592739
St. Mary the Virgin Salehurst	Family Support food collection	Facebook page - Rev. Annette Hawkins
Street Champions	General support collated by the Parish Council	http://www.salehurst-pc.org.uk/

Sussex Mental Healthline	24hrs 7 days a week	0300 5000 101
Vulnerable customers priority utility services register	Vulnerable people can join the Priority Service Register so that in an emergency affecting their service, they can be provided with additional support	https://www.rva.uk.com/information-for-vulnerable-utility-customers-priority-service-registers/

Government and Local Authorities

Organisation /individual	What is offered	Contact details and other information
<p>UK Government</p>	<p>Government updates</p>	<p>Click on this link to see the latest information from Central Government</p> <p>What can I do FAQs.....</p> <p>https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do</p>
<p>East Sussex County Council Coronavirus page</p>	<p>East Sussex County Council Coronavirus Information</p>	<p>https://www.eastsussex.gov.uk/community/emergencyplanningandcommunitysafety/coronavirus/</p>
<p>Rother District Council</p>	<p>General information on Coronavirus</p>	<p>http://www.rother.gov.uk/Coronavirus</p> <p>https://www.rother.gov.uk/news/coronavirus-covid-19-updated-statement-from-council-leader-cllr-doug-oliver/?utm_source=facebook&utm_medium=socialmedia&utm_content=rother%20district%20council&utm_campaign=hootsuite_default_campaign_tracking&utm_term=0afece05-d0fc-4760-9c21-1244ceaef926</p>
<p>Salehurst & Robertsbridge Parish Council</p>	<p>General information for the village</p>	<p>http://www.salehurst-pc.org.uk/</p>

Huw Merriman MP	Daily updates to his website	https://www.huwmerriman.org.uk/covid-19-everything-you-need-know-about-coronavirus
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General Services		
Organisation /individual	What is offered	Contact details and other information
AK Rother taxi service	Will deliver takeaways or Click and Collect from any supermarket	01424 400247 / 07703 006336
BBC	Local and National TV and Radio	How to guide for video calls - Click on this link to see how to video call your family Latest news - Click on this link for latest information from BBC News
Dog walking help	Contact Helping Hands to make arrangements	Call 07726 592739
DSMortgages.co.uk	Info from national mortgage lenders re payment holidays	
East Sussex Libraries	Free online audiobooks. Sign up for a card online and start using the books straightaway	https://www.eastsussex.gov.uk/libraries Online books, audiobooks, newspaper and magazines for kids and adults

Jigsaws	Jigsaw swapping available	Please email Gillian Branford on gbranford61@gmail.com if you have spares or would like to borrow a puzzle.
Jules Hammond Yoga	Online exercise chair-based classes, suitable for the older body	Email for costs: julesinyogaland@hotmail.com
Kevin Jones, electrician	Telephone help with electrical emergencies, call out no charge	07984 239997
Nicki Fisher	Chill time with alpacas and miniature sheep, Bugsell Lane	Send message on Facebook
Nicky Flint	Cards to order	https://www.sussexstills.com/
Postal deliveries	Please don't open your door when you see the postman/woman arrive; they need a 2 metre distance as well.	If you have a parcel, they'll sign for it, ring your bell/knock on your door & step back for you to pick it up. Please don't be offended if they step back to help keep everyone protected. Postal deliveries will now be made every other day, with the exception of Tracked Parcels and Special Delivery items.
RAP	Craft projects for exhibition later this year	Rap.org.uk
Rock Choir	National Singalong 3 pm daily	facebook.com/The Rock Choir
Southern Water	General info on Coronavirus	www.southernwater.co.uk/covid-19

Stagecoach Bus		304/305 Hastings-Hawkhurst-Hastings timetable: https://tis-kml-stagecoach.s3.amazonaws.com/PdfTimetables/XFAO304.pdf
Stories for children	Free audio stories	Stories.audible.com

Financial Support

Type of support	Contact details and other information
Personal Finance	<p>For general help with Personal finance contact Rother CAB www.citizensadvicerotherdistrict.org.uk or call the Advice Line on 03444 111 444</p> <p>For a possible reduction in your Council Tax contact Rother District Council https://www.rother.gov.uk/benefits-grants-and-funding/help-paying-council-tax/</p> <p>For help paying rent if you are in receipt of housing benefit contact Rother District Council for a discretionary housing payment https://www.rother.gov.uk/benefits-grants-and-funding/discretionary-housing-payment/</p> <p>For help with water bills email payless@southernwater.co.uk or telephone: 0800 027 0363.</p> <p>Benefits Helpline 0333 344 681 benefitseastsussex@harcuk.com (Mon-Fri 9-5),</p> <p>Covid 19 Essential Household Item Sussex Relief Scheme run by Now! Charity supply essential household items https://nowcharity.org.uk/coronavirus-household-scheme</p> <p>Health Watch East Sussex 0333 101 4007 https://healthwatcheastsussex.co.uk/covid-19-faqs/ Email enquiries@healthwatcheastsussex.co.uk. Includes scams and fraud.</p>

	<p>Rural Rother Trust provide small grants to individuals in real need, for example to replace beds or washing machines or support for equipment/instruments for promising youth athletes and musicians. Contact stephen@stephenhardy.org.uk</p> <p>Salehurst Charities can help individual parish residents in serious need. Contact Rev. Annette Hawkins 01580 880282.</p>
<p>Business Support</p>	<p>For general business support go to Government website https://www.gov.uk/coronavirus/business-support</p> <p>For general advice about financial help and business growth contact Business East Sussex https://southeastbusiness.org.uk/east-sussex/</p> <p>For paying employees who have been furloughed under the Coronavirus Job Retention Scheme https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme</p> <p>For self employed income support https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme</p> <p>Coronavirus Business Interruption Loan Scheme – finance up to £5 million https://www.gov.uk/guidance/apply-for-the-coronavirus-business-interruption-loan-scheme</p> <p>Coronavirus Bounce Back Loan – loans up to £50,000 https://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan</p> <p>Small Business Relief Grant (£10,000) and Retail, Hospitality and Leisure Grants (£10,000 or £25,000). Paid through Rother District Council: Check eligibility here: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/878082/small-business-grant-and-retail-leisure-hospitality-grant-guidance-for-businesses-v2.pdf Claim here: https://www.rother.gov.uk/business/information-for-businesses/</p>

	<p>Use the 'business support finder' to see which support schemes may be available for you and your business</p> <p>https://www.gov.uk/business-coronavirus-support-finder</p>
<p>Voluntary, community and Social enterprise (VCSE) Organisations</p>	<p>East Sussex Emergency Fund Grants for voluntary, community and social enterprise (VCSE) organisations based in East Sussex that have lost significant earned income due to COVID-19</p> <p>https://www.eastsussex.gov.uk/community/funding/emergencyfunding/</p> <p>Sussex Crisis Fund Emergency grants of up to £5000 for organisations responding to the crisis</p> <p>https://sussexgiving.org.uk/wp-content/uploads/2013/09/Sussex-Crisis-Fund-Guidance.pdf</p> <p>For reduction in business rates (community buildings):</p> <p>https://www.rother.gov.uk/business/information-for-businesses/</p> <p>Action in Rural Sussex (AirS) free 6 month subscription to its advisory service To support those managing and operating village halls, sports and community buildings.</p> <p>https://www.ruralsussex.org.uk/6-month-free-advisory-service-for-committees-managing-village-halls-sports-and-community-buildings/?fbclid=IwAR1sVSUm2H9GDd3tGXgSQvl_aHzvVXB4u5b99t5V9kXKoz2g6i0pbvvqts</p> <p>Rother Voluntary Action: resources and updated funding opportunities https://www.rva.uk.com/how-we-help/resources/</p>
<p>Grants</p>	<p>General information on grants, this list is updated</p> <p>https://www.eastsussex.gov.uk/community/funding/news/</p> <p>Sussex Crisis Fund, East Sussex Emergency Fund and Rother Voluntary Action see above.</p>

This list is produced by Robertsbridge & Salehurst Helping Hands in partnership with Salehurst & Robertsbridge Parish Council, and supported by a grant from Sussex Crisis Fund (Sussex Community Foundation).